

# Integration of OpenText Documentum into Microsoft 365 Copilot

Seamless Access and maximum Compliance



The integration of OpenText Documentum into Microsoft 365 Copilot reduces inefficient processes, duplicate storage locations, and compliance risks by enabling centralized access to documents via the Microsoft Graph Connector.

This increases productivity by up to 30%, lowers IT costs, ensures full compliance, and pays for itself within 6 to 12 months.

## Challenge

Many companies use OpenText Documentum as their central ECM system, while Microsoft 365 supports daily collaboration. However, running both platforms in parallel presents significant challenges.

The IT department faces a high administrative burden due to duplicate document storage. Business units experience cumbersome access to content, as it is not directly available within Microsoft 365 and lacks automatic synchronization. This places the responsibility for correct filing and retention primarily on employees. From a compliance and security perspective, the use of parallel systems makes it more

difficult to enforce policies and data protection regulations. In addition, media discontinuities lead to inefficiencies that hinder transparency and processes – posing a challenge for management as well.

## Solution

The integration of OpenText Documentum into Microsoft 365 via the Microsoft Graph Connector ensures that relevant documents are directly available within the workflows of Microsoft 365 Copilot and Microsoft Search. Existing permissions in Documentum are automatically transferred to Entra ID, ensuring that your documents remain optimally protected and accessible within Microsoft 365 as well.

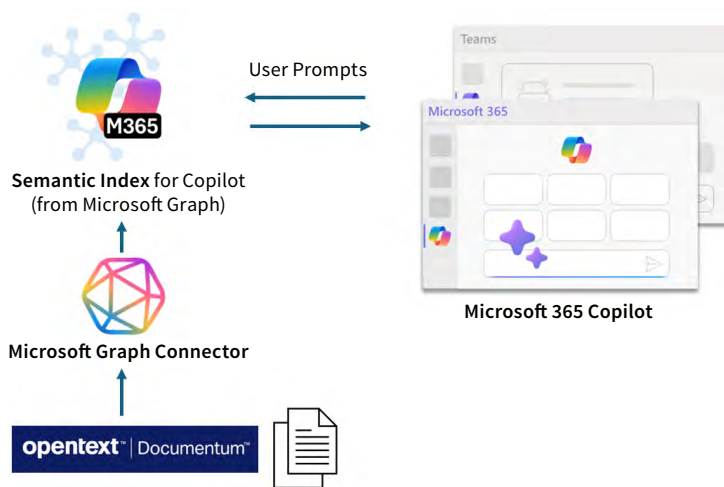
## Our services

- Consulting and requirements analysis
- Implementation and configuration
- Data migration and synchronization
- Training and Change Management

## Technical requirements

- OpenText Documentum Content Management
- Microsoft 365 E5 or Microsoft Search license
- Microsoft 365 Copilot
- Connection between Documentum and Microsoft 365 (e.g. VPN or ExpressRoute)

## Quickfacts



To help you get started quickly, we also offer our **»Quickstart Package: AI in DMS«**, which enables us to identify and implement an initial use case for you in just a few weeks.

**Feel free to contact us!**

## Benefit

- ✓ Companies benefit from increased productivity by finding information from SharePoint, OneDrive, Teams, and Documentum within seconds – without switching systems. This reduces search time by up to 30%. \*
- ✓ IT costs are reduced thanks to fewer support tickets and the elimination of additional expenses for features, services, or SharePoint storage. Efficiency increases through AI-powered features such as text generation, summaries, and document comparisons with Microsoft 365 Copilot.
- ✓ AI-based direct access to all Documentum documents is available directly in Microsoft 365 Copilot and Microsoft Search – for faster answers, better decisions, and more efficient work.
- ✓ No manual updates required changes made in Documentum are automatically available in Microsoft 365. Maximum security is ensured, as existing Documentum permissions are fully retained in Microsoft 365.
- ✓ The solution is future-proof and scalable, with support for additional systems and data, such as file shares on file servers.
- ✓ The payback period varies depending on company size and efficiency gains, ranging between 6 and 12 months.

*\* Assumption: An employee spends about 1 hour per day searching for documents. A 30% reduction equals 18 minutes per day. With 100 employees, that's 300 hours saved per month (based on 20 working days). Average hourly rate: €50 → Savings of €15,000 per month.*