Paragon Steps In to Deliver Migration Expertise

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Prepared by:

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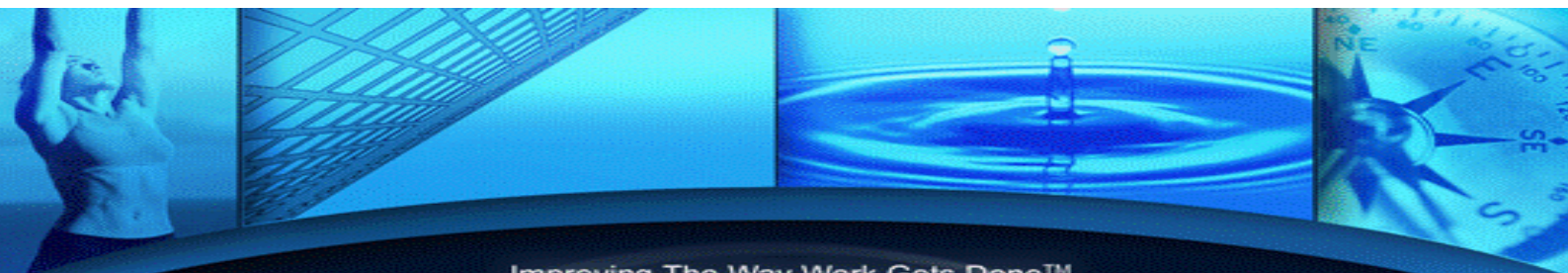
On the weekend of March 21, 2008, Paragon conducted the first production migration to centralized repositories for a major pharmaceutical client, migrating 50,000 documents from the company's FileNet repositories. The migration was a success, achieving less than a 1% error rate. When the project is complete, over 1 million supply chain documents will be migrated from FileNet and the FileNet system decommissioned.

Paragon became involved in the engagement back in February '07 when a previous vendor originally contracted to complete the migration was unsuccessful at initiating the project. Paragon's Life Sciences Director Kevin Lea and Principal Consultant Steve Zemanick were called in by the client to conduct an analysis and provide direction for moving forward. The company then re-bid the project, and Paragon won the bid against three other vendors.

"This initiative is an important component to the client's Shared Services model, which incorporates a variety of other technology services supporting business units," said Kevin Lea. "We are pleased to be involved in the management and delivery of this multiple-phase project," Kevin said.

The client found their existing FileNet repositories too expensive to maintain, and made the decision to migrate to the Documentum platform pending expiration of their FileNet relationship. The new Documentum repositories will serve as the client's global content repository, and the company is encouraging all users to move content from legacy systems to the new platform.

The scope of the project included building the migration tool set and executing the migration of all FileNet repositories and one Documentum repository. The Paragon team built a customized adapter around partner fme AG's "Migration Center," and is currently in the initial phase of the migration process. All data and content from the following applications will be migrated to the new Documentum repositories: file shares, Lotus Notes, eRoom, existing Documentum repositories, FileNet repositories, and Oracle repositories.