# fme Custom Solution Framework (CSF)

## Achieve the best usability, performance, and flexibility for your OpenText Documentum solutions!

The fme Custom Solution Framework (CSF) helps you to provide the best ECM solutions in terms of usability, performance, and flexibility for the OpenText Documentum platform. The framework helps clients to efficiently implement custom OpenText Documentum-based solutions for requirements that cannot be resolved through standard out-of-the-box clients.

Custom OpenText Documentum based solutions are a valid option if clients want to achieve tailor-made applications that perfectly suit their business processes. In addition, business requirements can be implemented in the most reasonable way, which increases the usability and user acceptance of ECM applications. The fme Custom Solution Frameworks helps you to provide the best ECM solutions in terms of usability, performance, and flexibility for the OpenText Documentum platform. We are designing a state-of-the-art technology stack, concepts, and predefined basic components that can be reused in projects to reduce the effort and costs. Each implementation will be based on individual customer requirements but with the help of our framework. With our solution framework, we protect your investments in the OpenText Documentum platform.

- Predefined components and concepts speed up development and reduce project costs

- Multiple installations lower the risk for the clients

- No need to worry about the technology and architecture

- Increased usability by providing the best solution for user requirements

- Modern user-friendly solutions with responsive design

- Designed for future changes of ECM technology without changing the UI

## Use Cases

Custom Solution Framework (CSF) is the perfect complement to the existing OpenText Documentum client portfolio. In addition to the standard clients, clients now have a new option available for highly customized solutions. It poses no competition to the OpenText Documentum clients such as D2 and xCP. The focus is placed on the following use cases:
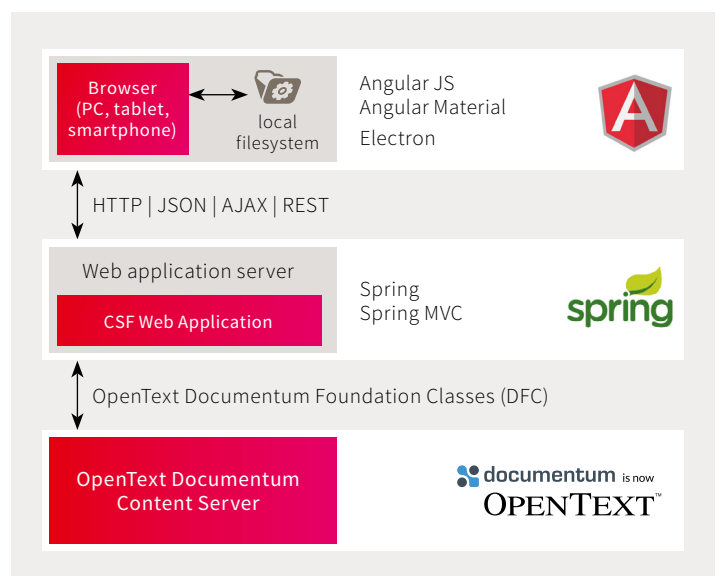
- Individual and customized applications
- UI refresh for existing WDK applications
- Small applications with minimal scope of functions
- Solutions that extend the features of D2 and xCP



*Possible clients for the OpenText Documentum platform*

## Technology And Architecture

We employ the latest technologies and standards available for programming languages, frameworks, and architectures. CSF is based on technologies and frameworks using established open source code in order to ensure complete access to the source code and accelerate the development process.

## Project Stages

The very first step is to perform a comprehensive analysis in order to ensure that the final solution meets all expectations. We hold joint workshops with you to identify the use cases, derive the corresponding specialist requirements, and document our findings in the specification. The results serve as the basis for formulating a solution concept, in close cooperation with the IT department and software architects that describes the technical implementation.

The software is developed according to strict quality criteria, and the process is safeguarded using automated and manual tests. We produce transparent results and can react instantly to new or altered requirements, thanks to using agile development methods.

We are also happy to provide installation support in your system landscape and assist users in getting familiar with the new software. Our experts even support your project communication effort to ensure the overall success of the project.

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| Innovative ideas | We present our ideas how to improve your existing solution in terms of architecture and usability. |
| Consulting and project management | We govern your CSF projects: Program- & Project Management. |
| Conception | We create the conditions for a smooth and a high quality implementation of your CSF solutions: requirements specification, functional specification, interface design, ergonomics. |
| Implementation and testing | We implement your CSF projects high quality based and cost efficiently. Cost optimization through our nearshore development center in Romania. |
| Rollout and change management | We ensure the successful rollout of your CSF solutions. |
| Run | We run your CSF solutions cost efficiently and reliably. Cost optimization through our nearshore development center in Romania. |

## Your Benefits

**You can cut costs by introducing your customized version of the CSF client**

- Each and every solution is different, yet they are all developed using CSF components. It translates into real savings for you.

- When you implement technologies using established open source code, you retain complete control over the source code and reduce licensing costs.

- You can always leverage code from other CSF projects, which in turn lowers the costs of development.

- Development and support both come from the same source, virtually eliminating long wait times and additional costs due to troubleshooting.

- You only pay for the features you actually need.

- Layered architecture increases the flexibility for future changes of ECM technology without changing the UI.

**Reduce the time spent on the project**

- You can reduce the time spent developing your solution by reusing code from other CSF projects.

- When you implement technologies using established open source code, you accelerate the development process.

- This work principle provides an agility that enables you to quickly make adjustments to ever changing conditions.

**Minimize the risk of your project failing**

- You can minimize the risk of failure by implementing a predefined state-of-the-art technology stack, tailored concepts, and predefined basic components.

- Multiple installations reduce the risk for our clients.

- We unse agile development methods for projects, which enables us to react quickly and flexibly to your changing requirements while taking them into account in future development processes.

- For your CSF projects you have a qualified team with many years of experiences at your disposal.

**Improve quality and user satisfaction**

- With a responsive design, you can improve user friendliness.

- CSF features a modern, intuitive interface.

## fme Custom Solution Framework

CSF ensures that your company's workflows do not need to adapt to new software, but rather the software will be modeled to meet your users' needs. We help safeguard your investment in the OpenText Documentum platform.

**We look forward to accepting your challenge!**